

10.7 Release Notes

Release Date: **Oct 4, 2024**

datavant

Document Revision History

Publication Date : **Oct 2, 2024**

Document Version : 3.0

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Site-specific Cancel Reasons

We're excited to announce a new feature that enhances the flexibility of HealthSource:
Site-Specific Cancellation Reasons!

Currently you have to select one of three reasons to cancel a request. For some Sites there are additional specific reasons that need to be captured to discern why the request was canceled.

Sites can now ask Product Support to add reasons via the Site Config/Advanced Settings in Platform Administration tool.

When there are site-specific Cancel reasons configured, you can select one of the reasons in the same Cancel window as previously.

See example below

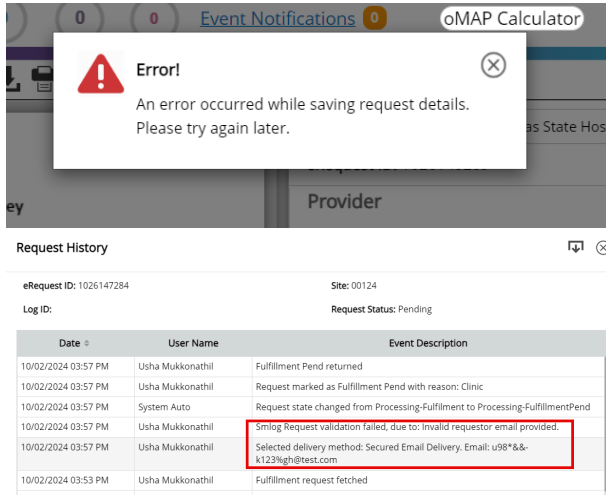
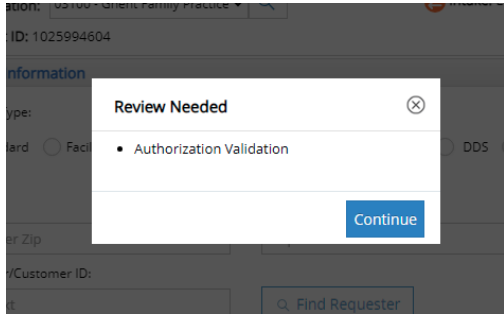
Account Management role users can continue to use the Bulk cancel functionality from the Search results list and will also see if there are any site-specific reasons.

However, when there are multiple Site's requests to bulk cancel, only the reasons that are "in common" with those Sites are available/displayed for selection. The three standard reasons and comments are always available to all Users.

History Screen Updated:

Kim King 1	Fulfillment Cancel Update external request External Requester:539269. - Successful
Kim King 1	Request has been marked for cancellation. Reason: Requester called to cancel; Comment: this is a site specific cancel reason request called to cancel

User Experience & Technical Enhancements

User Type (End-User, Admin, Tech, etc)	Area	Problem/Error Solution/New Behavior	Jira Unity Ref #
End-User ▾	Upfront Messaging around Patient Information Errors	<p>Adding messaging around errors when saving requests and logging in history screen for users to look at and correct to continue processing requests</p> 	72779
End-User ▾ Digital Fulfillment ▾	Remove Pop up in Digital Auth Review	<p>Removed pop up below to streamline process for Digital Auth Review</p> 	72779
Tech ▾ Logging autom... ▾	Populate STAT indicator from STORK request	<p>Implemented change where we utilize STAT indicator from STORK API</p>	72819

End-User ▾ Logging autom... ▾	Intake Date mismatch	Fixed issue where Intake date was incorrect in HealthSource by 1 day	72825
Tech ▾	Fetching Invoice from CDR	Improve communication between Back Office and HealthSource by consuming API to fetch invoice	72759
End-User ▾	Misc User Issues Resolved	<ul style="list-style-type: none"> • Fixed issue with error messages showing to user creating request via upload/fax • Fixed issue with RL not loading for some users while in Fulfillment • Fixed issues with errors when requests are sent through Intake Services API 	72863 72835 72870/ 72872